



LEADERSHIP AND COMMUNICATION

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AGENDA

Time	Topic
0730-0800	Registration
0800-0900	Communication:
	Phone, E mails, Texts, Verbal, Written, Non-verbal, Generational
	Perspective
	Group Exercise #1: Verbal
	Towards a More Concise and Professional Vocabulary
	Social Media: Forever
0900-1000	Working with your team: (challenging) co-workers
	Types of Learners
	Exercise #2: Writing
	Exercise #3: Giving thorough and concise directions
	Policy and Procedure: Why does it matter?
	Orientation -
	Exercise #4: Tactile and Verbal
	Exercise #5 Listening

BREAK

1015-1115	Leadership: More than the C-Suite/Administration/Supervisors
	Why the new requirements? How did we get here?
	NBRC, AARC, CSRC, CoARC – Who are they, and what do they do for us?
	Qualities and Buzzwords of Leaders
	Meeting etiquette
1115-1215	Case Studies and Discussions- What would YOU do? As a Manager, and as a Staff RT?
	Problem Solving

Lunch Break

1300-1330	What about AI? Will it help RT's, or hurt us?
1330-1500	Pursuing Clinical Innovation - Patrick Dunne MEd, RRT, FAARC
1500-1630	Leading Under Pressure - Jonathan Miller, Iron and Fire Leadership Institute
1630	Evaluation and Certificates